



# Scraptoft Parish “Action Plan”



This plan is the result of almost two years of hard work and public meetings. It has only been with the commitment of a small but dedicated group that we have been able to produce this plan.

Thanks must go to those villagers who regularly attended public meetings and those who took the time to fill in and return the questionnaire. In particular; Barry Gould and Roger & Edward Campton have been instrumental to writing the plan.

The Action Plan is deliberately direct and to the point. As a group we made the decision that we only wanted to publish the facts in a plain and easy to read format with no background or village history to bulk it out.



Although the returned questionnaires contained a lot of information only part of that data translates in to an actual plan of action.

The rest of the information, although interesting and useful, cannot be quantified as an action. These facts and figures are illustrated over the following three pages as “Did you Know?” This as a whole gives more of a picture of the people of Scraptoft and what’s important to them.

It has also been pleasing to see several community projects start as a result of the influence of villagers getting together to contribute to the plan. Notably Community Speed Watch, influencing a donation towards a new church bell, and an increase of parishioners attending, and taking an interest in the parish council. The plan also appears to have had an (albeit modest) effect on community spirit with some social interaction and interest in village matters.

We hope that this plan will be useful to all concerned who have a responsibility to, or an interest in the parish of Scraptoft!



- Barrie Johnson – Chair, Scraptoft Parish Plan steering group, December 2008



## Did you Know?

197 questionnaires were returned which equated to approximately one third of the village population.

(Percentages are rounded down to the nearest whole number)



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### Transport

- 73% use a car or motorbike to travel to work
- 58% use a car or motorbike for both social and domestic use
- 55% work in Leicester
- 26% think public transport provision is fair
- 27% think public transport is poor

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### The Environment and Planning

- 64% are interested in finding out more about local wildlife
- 75% are interested in finding out more about local history
- 39% are interested in finding out more about local archaeology
- 65% value distinctive character
- 76% value landscape views
- 12% value tranquility
- 55% value rights of way
- 67% value contact with nature
- 27% enjoy rural pursuits
- 8% **do not** use kerbside recycling
- 6% have had to leave the parish due to a lack of affordable housing

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### Social and Community

- 72% have access to the Internet
- 14% **do not** have access to the Internet but would like to
- 2% use the mobile library
- 39% use Hamilton library
- 26% use Evington library
- 19% use St Barnabus library
- 15% use Oadby library
- 28% cycle for recreation
- 72% walk for recreation
- 81% garden for recreation
- 20% belong to an organised sports club or team
- 49% would attend hobby/personal interest courses if available
- 36% would attend a computer course if available
- 29% would attend a well-being and healthy living course if available
- 20% would attend a vocational course if available
- 25% would attend a language course if available
- 71% think community spirit is either good or ok
- 15% think community spirit is poor
- 88% feel included in the community
- 11% feel excluded from the community
- 71% of those feeling excluded was because of disability
- 85% of those feeling excluded was because of age

### Parish, County, and District councils

- 30% are satisfied with access to their parish council
  - 45% have never contacted the parish council
  - 10% are dissatisfied with access to their parish council
  - 30% are satisfied with access to their district councillor
  - 48% have never tried to contact their district councillor
  - 3% are dissatisfied with access to their district councillor
  - 25% are satisfied with access to their county councillor
  - 50% have never tried to contact their county councillor
  - 4% are dissatisfied with the access to their county councillor
  - 76% have never tried to contact or have no opinion of their MP
  - 7% are dissatisfied with access to their MP
  - 88% have never tried to contact or have no opinion of their MEP
  - 8% are dissatisfied with the access to their MEP
  - 47% are satisfied with how the parish council deals with issues affecting the parish
  - 27% have no opinion of how the parish council deals with issues affecting the parish
  - 24% are dissatisfied with how the parish council deals with issues affecting the parish
  - 44% are satisfied with how the district council deals with issues affecting the parish
  - 32% have no opinion of how the district council deals with issues affecting the parish
  - 23% are dissatisfied with how the district council deals with issues affecting the parish
  - 38% are satisfied with how the county council deals with issues affecting the parish
  - 38% have no opinion on how their county council deals with issues affecting the parish
  - 22% are dissatisfied with how the county council deals with issues affecting the parish
  - 23% are satisfied with how council tax revenue is spent
  - 32% are dissatisfied or very dissatisfied with how council tax revenue is spent
  - 42% have no opinion or do not know how council tax revenue is spent
  - 6% would be happy to pay a higher council tax to improve services
  - 81% would **not** be happy to pay a higher council tax to improve services
  - 23% think there is sufficient publicity given to planning applications
  - 57% **do not** think there is sufficient publicity given to planning applications
  - 20% are satisfied with how planning applications are dealt with in the parish
  - 32% **are not** satisfied with how planning applications are dealt with
  - 46% have no opinion on how planning applications are dealt with in the parish
  - 64% have never attended a parish council meeting
  - 35% have attended a parish council meeting
  - 56% thought parish council meetings reflected local concerns
  - 30% had no opinion on if parish council meetings reflected local concerns
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### Policing and Crime

- 97% feel either safe or very safe around the village during the day
- 76% feel either safe or very safe around the village during the evening
- 21% feel unsafe around the village during the evening
- 82% **do not** know the local police or community support officer
- 63% would attend a meeting with their local officers to discuss concerns
- 55% think the switch to policing centrally from Harborough has resulted in a poorer policing service
- 55% think neighbourhood watch schemes would improve safety and tackle crime
- 22% think a countryside watch scheme would improve safety and tackle crime
- 95% think a farm watch scheme would improve safety and tackle crime
- 82% would like to see more police patrols
- 23% would like better street lighting
- 47% would like CCTV in public spaces
- 84% are not members of a neighbourhood watch scheme

## Health Care

- 91% use an NHS doctor within five miles
  - 15% use a Private doctor within five miles
  - 51% use an NHS dentist within five miles
  - 95% use a pharmacy within five miles
  - 34% use a chiropodist within five miles
  - 57% use the NHS direct telephone support line
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## Child Care and Children

- 78% found finding childcare either difficult or extremely difficult within the parish
  - 34% use family for childcare
  - 88% **do not** use day care nursery facilities
  - 79% **do not** use pre-school or playgroups
  - 87% **do not** use a registered childminder
  - 83% **do not** a parent /toddler group
  - 93% **do not** use crèche facilities
  - 86% **do not** use after school clubs
  - 96% **do not** use a nanny
  - 96% **do not** use a breakfast club
  - 93% **do not** use a holiday club
  - 80% think the parish would benefit from a children's playground
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## Businesses, shops, services and local sports clubs

- 66% **do not** use the local public house
- 44% occasionally use the local public house
- 98% use the village shops
- 83% **do not** use local sporting clubs
- 98% use the village post office
- 93% use the post office for postal services
- 27% use the post office for collecting pensions and benefits
- 20% use the post office for banking
- 39% use the post office for paying bills
- 40% use the post office for licences and forms
- 22% use the post office for foreign currency
- 80% think the parish shopping facilities are either good or reasonable
- 21% think the parish shopping facilities have access problems
- 18% use local shops because they provide good value
- 71% use local shops for last minute items
- 60% use local shops because they like to support local shops
- 24% use local shops because of the social contact
- 51% use local shops because it saves time
- 33% use local shops because it saves transport costs
- 10% use local shops because they are unable to travel further
- 18% would like to see more small workplace units
- 30% would like to see more shops
- 34% would like to see a tea room
- 70% would like to see more leisure facilities
- 20% would like to see a craft work shop
- 10% would like to see a take away food outlet
- 68% of local businesses **do not** operate within the local community
- 66% of local businesses **do not** employ local people

## The Action Plan

Question / Issue	Action Required	Priority	Contact
<b>What improvements would encourage more use of public transport?</b>			
More buses at peak travel times	Improved Service, Leicestershire County Council So/So Scheme	Low	Arriva Leicestershire County Council
More buses on week days		Low	
More buses at weekend (day)		<b>Medium</b>	
More buses evenings		Medium	
More information on routes		Low	
Improved shelters		Low	
More accessible buses		Low	
New routes and stops		Low	
More reliable service		<b>Medium</b>	
Improved safety on buses		Low	
Improved cleanliness of buses		Low	
Cheaper service		Low	
Comment: Although priorities are all low or Medium the amount of respondents was quite high ranging from 24 to 77			
Community transport schemes	Improve awareness of schemes	<b>High</b>	All agencies
Comment: There is a very high percentage of respondents who are not aware of any of the community transport schemes			
What would encourage more walking in the parish?	Improvements to footpaths	<b>Medium</b>	Parish Council Leicestershire County Council Ramblers Association
	New footpaths along roads	Low	
	Improvements to & new rights of way	Low	
	More pedestrian crossings/shelters	Low	
	More dropped kerbs	Low	
	More or better street lighting	Low	
	Less fear of crime and anti social behaviour	<b>Medium</b>	
	Organised group social walks	Low	
	More public seating	<b>Medium</b>	
What would encourage more cycling?	More off road cycle ways	<b>High</b>	Parish Council Harborough District Council
	More or better street lighting	Low	
	Safer cycling environment	<b>Medium</b>	
	Secure cycle lock ups	Low	

Question / Issue	Action Required	Priority	Contact
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Which traffic issues are concerns in the parish?			
Speeding traffic	Enforcement/restrictions	<b>High</b>	Police
Heavy goods vehicles	Enforcement/restrictions	<b>Medium</b>	
Traffic accidents	Enforcement	Low	Speed Watch
On street parking	Enforcement	<b>High</b>	Leicestershire County Council
Off street parking	Enforcement	Low	
Parking on pavements	Enforcement	<b>High</b>	Police
Traffic congestion at peak times	Restrictions	<b>Medium</b>	Parish Council / Harb. Council
Inconsiderate drivers	Enforcement	<b>High</b>	Police
Noise from traffic	Restrictions	<b>Medium</b>	Parish Council / Harb. Council
Traffic fumes	Restrictions/restrictions	<b>Medium</b>	Police / Parish / Harb. Council
Noise from aircraft	Restrictions	<b>Medium</b>	Harborough District Council

Which areas of Scraftoft have traffic problems?			
Station Lane	Enforcement of speed limit	<b>Medium</b>	Police
	Reduction of traffic volume by restrictions/education	Low	Parish Council / Harb. Council
Beeby Road	Enforcement of speed limit	<b>Medium</b>	Police
	Reduction of traffic volume by restrictions/education	Low	Parish Council / Harb. Council
Church Hill	Enforcement of speed limit	<b>Medium</b>	Police
	Reduction of traffic volume by restriction/education	<b>Medium</b>	Parish Council / Harb. Council
	Adequate parking	Low	Parish Council / Harb. Council
Main Street	Enforcement of speed limit	Low	Police
	Reduction of traffic volume by restriction/education	Low	Parish Council / Harb. Council
	Enforcement of parking laws and restrictions	<b>Medium</b>	Police / Parish / Harb. Council
Scraftoft Rise	Enforcement of speed limit	<b>Medium</b>	Police
	Reduction of traffic volume by restriction/education	<b>Medium</b>	Parish Council / Harb. Council
	Enforcement of parking laws and restrictions	Low	Police / Parish / Harb. Council
Hamilton Lane	Enforcement of speed limit	<b>Medium</b>	Police
	Reduction of traffic volume by restriction/education	Low	Parish Council / Harb. Council
	Enforcement of parking laws and restriction	Low	Police / Parish / Harb. Council
Is school traffic a problem?	Enforcement/education/development of schemes to reduce car use and introduction of a School Traffic Plan	<b>Medium</b>	Police / Parish Council / Harb. Council / School

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<b>Environment &amp; Planning</b>
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Protection of:			
Buildings of architectural importance	Monitoring	Medium	Parish Council  Harborough District Council.  Possible need for design guide
Archaeological sites and monuments	Monitoring	Medium	
Hedgerows	Monitoring	Medium	
Surrounding countryside	Monitoring	Medium	
Green spaces within the village	Monitoring	Medium	
Mature trees	Monitoring	Medium	
Private gardens	Monitoring	Medium	
Local features i.e. Covert Lane	Monitoring	Medium	

Awareness of:			
Heritage wardens	Publicity	High	Parish Council
Tree wardens	No action required, over 95% are aware of scheme	-	-

What improvements would improve the environment in and around the village?			
Plant more trees	Planting scheme	Medium	Parish Council / Harborough District Council / community groups
Preserve existing woodland, trees and orchards	Monitoring and management	High	
Protect historic buildings	Monitoring and enforcement	High	
Project to record special features	Working group	Low	Parish Council
Preserve remaining green spaces	Monitoring and enforcement	High	Parish Council / Harb. Council

Areas and concerns that need extra attention			
Roads	Ongoing maintenance	Medium	Harb. Council
Pavements	Ongoing Maintenance	Medium	Harb. Council
Verges	Ongoing maintenance	Medium	Parish Council
Street lighting	Ongoing maintenance	Low	Leicestershire County Council
Street and roadside cleaning	Ongoing maintenance	Medium	
Winter weather service	Monitoring	Low	Harb. Council
Fly tipping	Monitoring	High	Parish Council / Harborough Council / Leicester County Council
Maintenance of rights of way	Ongoing maintenance	Medium	
Maintenance of roads	Ongoing maintenance	Medium	
Dog fouling	More bins/ enforcement	High	
Graffiti	Monitoring/maintenance	Medium	
Abandoned vehicles	Monitoring	Medium	Parish Council / Harb. Council
Childcare and facilities	Possible Play Areas in the village	Medium	Parish Council / Harb. Council / youth workers

Question / Issue	Action Required	Priority	Contact
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What would encourage residents to recycle more household waste?			
Increased frequency of collection	Policy amendment, recycling schemes	Low	Harborough Council / Leicestershire County Council
Replace several bins for one large one	Policy amendment, recycling schemes	Low	
More or larger bins	Policy amendment, recycling schemes	Low	
More information on recycling	Publicity	Low	
Increased types of materials collected for recycling	Policy amendment, recycling schemes	<b>High</b>	Harborough Council & Volunteers

Is there a need for additional houses in the village?			
No additional housing needed in village	Policy and enforcement of planning rules	<b>High</b>	Parish Council / Harborough Council
Is there a need for affordable housing?	Planning	<b>Medium</b>	

How do residents access local and parish news and information?			
Daily newspaper	Maintenance and use as method of getting information across	<b>Medium</b>	Parish Council
TABS		<b>High</b>	
Notice boards		<b>Medium</b>	
Web sites		<b>Medium</b>	

What improvements to rights of way and footpaths are needed?			
Improvement to stiles	Maintenance	Low	Parish Council / Harborough Council / Leicestershire County Council
Improvement to footpaths	Maintenance	<b>Medium</b>	
Removal of vegetation	Maintenance	<b>Medium</b>	
Improved accessibility	Maintenance	Low	
Removal of barriers	Maintenance	Low	
Improved signposting	Maintenance	<b>Medium</b>	
Leaflets illustrating walks	Publicity	<b>Medium</b>	Harb. Council
Information boards	Working group	<b>Medium</b>	Parish Council
More seating and rest stops	Maintenance	<b>Medium</b>	

What special issues exist for disabled people and parents with pushchairs?			
This question asked for written responses which indicated problems mainly with car parking on pavements, overgrown hedges, poor pavements and bus access	Law enforcement and Maintenance. Dropped kerbs	Low	Parish Council / Harb. Council / Police

What are the current issues with Crime and Safety?			
There is little knowledge of local police presence in the area.	Increased awareness of the local police & community support officer, patrols and knowledge of future schemes	<b>High</b>	Police / Neighbourhood Watch
Comment: please see issues raised on page 3 of this document			